

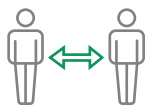


## OUR COMMITMENT TO CLEAN

We want to give every guest that stays, and meets with us, the peace of mind to know their health and wellbeing is our very top priority.

At TFE Hotels, you can rest assured that every aspect of planning and executing an event has been carefully tailored so we deliver hygiene protocols in line with Federal and State Government regulations for Australia and New Zealand.

### WHAT YOU SEE IN OUR HOTELS



Physical Distancing



Sanitisation in Public Spaces



Hand Sanitiser Stations



Individual Meals and Snacks



Customised Floor Plans



Declutter Unnecessary Items



Contactless Check-in, Cleaning and Room Service Delivery



High Touch Points Given Extra Attention

### BEHIND THE SCENES



100-point Checklist for Deep Cleans



We partner with Cleaning Experts



Workplace Health and Safety Protocols across the Network



Full compliance with National/Regional Health Legislation



Our Team has undergone COVID Safe Training



Senior Leadership Committee oversees all CLEAN TOUCH Activity



Business Continuity Audit with Suppliers and Partners



Partnered with Diversey for professional cleaning and hygiene solutions

Our safety culture is firmly embedded in our business and our hygiene standards are as second nature as customer service.

[tfehotels.com/cleantouch](https://tfehotels.com/cleantouch)

WE GIVE YOU OUR FIRM PROMISE AS HOTELIERS THAT, WHEN YOU STAY AND MEET WITH US, WE WILL LOOK AFTER YOU.